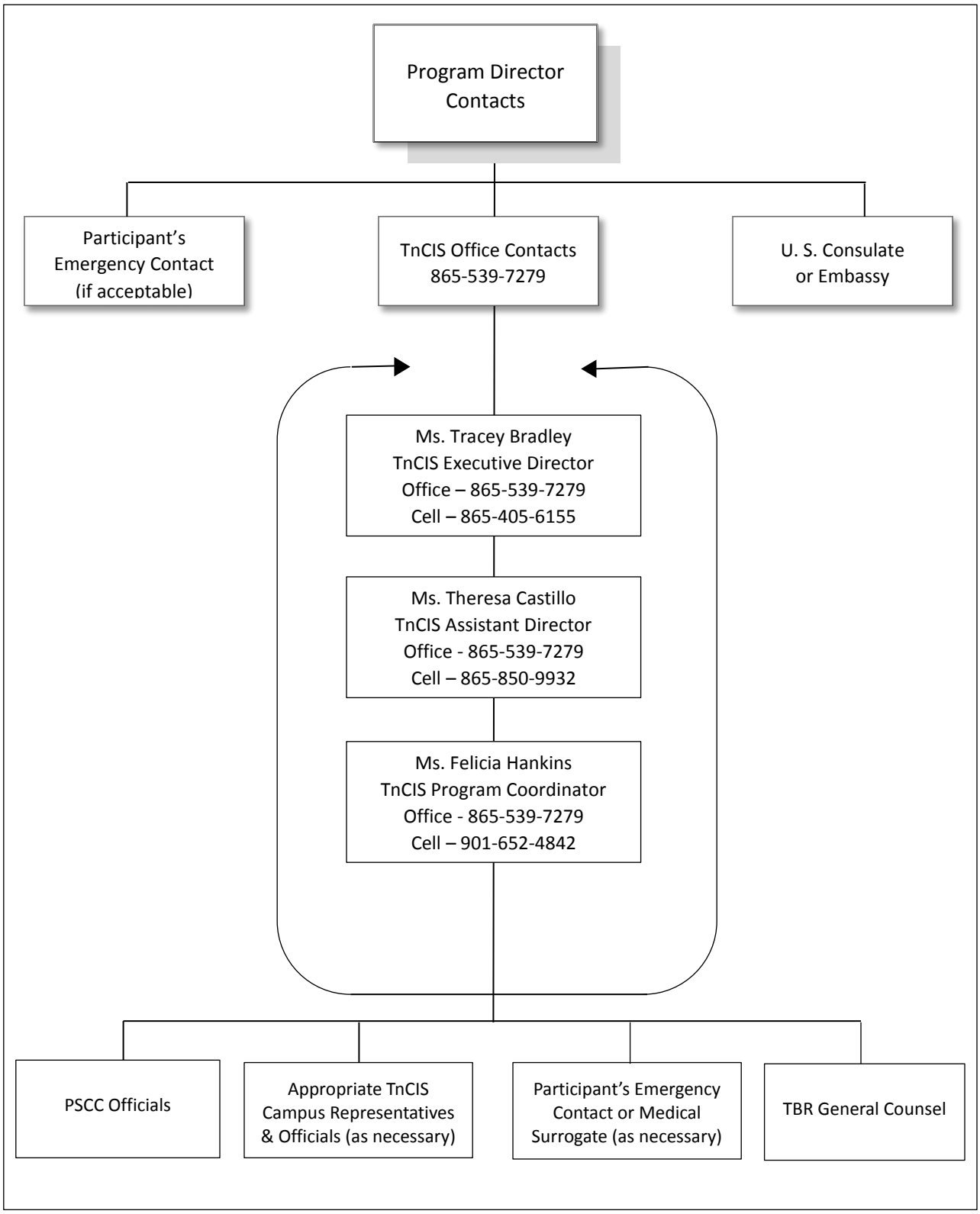APPENDIX X
Crisis Management Chart